

# Warranty

## **GENERAC POWER SYSTEMS "FIVE YEAR" LIMITED WARRANTY FOR 2013 MODEL "AIR-COOLED EMERGENCY AUTOMATIC STANDBY GENERATORS"**

For a period of five (5) years from successful activation of the unit, Generac Power Systems, Inc. (Generac) warrants that its standby generator will be free from defects in material and workmanship for the items and period set forth below. Generac will, at its option, repair or replace any part(s) which, upon examination, inspection and testing by Generac or an Authorized/Certified Generac Service Dealer, is found to be defective. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest Authorized/Certified Generac Service Dealer. This warranty applies only to Generac emergency automatic standby generators used in "Standby" applications as Generac has defined Standby. Scheduled Maintenance, as outlined by the generator owner's manual, is required. This Scheduled Maintenance should be performed by an Authorized/Certified Generac Service Dealer. This will verify service has been performed on the unit throughout the warranty period.

### **WARRANTY SCHEDULE**

YEARS ONE and TWO – Limited comprehensive coverage on mileage, labor and parts.

YEAR THREE – Limited comprehensive coverage on parts.

YEARS FOUR and FIVE – Limited comprehensive coverage on engine (short block) and alternator (rotor and stator) parts only.

INTERNATIONAL (OUTSIDE US AND CANADA) APPLICATION – Limited to 1000 hours of operation.

YEARS ONE and TWO – Limited comprehensive coverage on mileage, labor and parts.

YEAR THREE – Limited comprehensive coverage on parts.

### **GUIDELINES:**

1. Travel allowances are limited to 100 miles maximum and three (3) hours maximum (per occurrence) round trip to the nearest Authorized/Certified Generac Service Dealer.
2. Warranty begins upon the successful activation of the unit.
3. Unit should be Registered and Proof of Purchase and Maintenance must be available.
4. Warranty is transferable between ownership of original installation site.
5. Warranty only applies to permanently wired and mounted units.
6. Any and all warranty repairs and/or concerns, must be performed and/or addressed by an Authorized/Certified Generac Service Dealer, or branch thereof. Repairs or diagnostics performed by individuals other than Authorized/Certified Generac Service Dealers not authorized in writing by Generac will not be covered.
7. A Generac Transfer Switch is highly recommended to be used in conjunction with the generator set. If a Non-Generac Transfer Switch is substituted for use and directly causes damage to the generator set, no warranty coverage shall apply.
8. Steel enclosures are warranted against rusting for the first year of ownership only. Damage caused after receipt of generator is the responsibility of the owner and is not covered by this warranty. Nicks, scrapes, dents or scratches to the painted enclosure should be repaired promptly by the owner.
9. All warranty expense allowances are subject to the conditions defined in Generac's General Service Policy Manual.

### **THIS WARRANTY SHALL NOT APPLY TO THE FOLLOWING:**

1. Any unit built/manufacturer prior to January 2013.
2. Generac generators that utilize non-Generac replacement parts.
3. Costs of normal maintenance (i.e. tune-ups, associated part(s), adjustments, loose/leaking clamps, installation and start-up).
4. Units sold, rated or used for "Prime Power", "Trailer Mounted" or "Rental Unit" applications as Generac has defined Prime Power, Trailer Mounted or Rental Unit. Contact a Generac Distributor for Prime Power, Trailer Mounted or Rental Unit definition.
5. Damage to the generator system (including transfer switch) caused by improper installation, maintenance or costs necessary to correct installation.
6. Units used for Prime Power in place of existing utility power (where utility power is present) or in place of utility power where utility power service does not normally exist.
7. Fuel connections other than conventional utility company supplied natural gas systems or conventional LP vapor withdrawal systems.
8. Any failure caused by contaminated fuels, oils, coolants/antifreeze or lack of proper fuels, oils or coolants/antifreeze.
9. Steel enclosures that are rusting due to the improper installation, location in a harsh or saltwater environment or scratched where integrity of paint applied is compromised.
10. Failures due, but not limited, to normal wear and tear, accident, misuse, abuse, negligence or improper installation. As with all mechanical devices, the Generac engines need periodic part(s) service and fluid replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
11. Failures caused by any external cause or act of God, such as collision, theft, vandalism, riot or wars, nuclear holocaust, fire, freezing, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado or hurricane.
12. Damage related to rodent and/or insect infestation.
13. Products that are modified or altered in a manner not authorized by Generac in writing.
14. Covered warranty labor rates are based on normal working hours. Overtime, holiday, or emergency labor costs for repairs outside of normal business hours will be the responsibility of the customer.
15. Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
16. Failure due to misapplication.